

# GET INVOLVED

Volunteer with us and help make a difference to Health and Social Care your community receives:

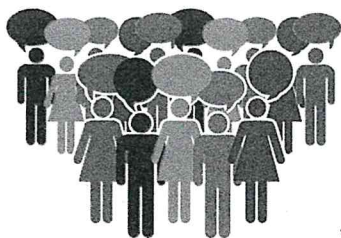
**Young Healthwatch volunteers** ensures that young peoples voices are heard and help to influence change to make Health and Social Care services better for children and young people - No DBS is required.



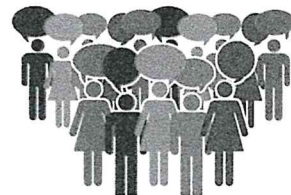
**Digital Communications / Social Media volunteers** support ECS / Healthwatch to manage social media / website by reviewing and creating content - DBS is required.



**Community and Engagement volunteers** collect feedback about people's experiences of Health and Social Care services including engaging people at various locations including hospitals, libraries etc - DBS is required.



**Publication and Document Editor volunteers** supports ECS / Healthwatch looking over materials and reports to ensure they are accessible to the public and / or its intended audience. - No DBS is required.



**Enter and View Authorised Representative volunteers** listens and observes people's experiences of Health and Social Care services, including people living in residential homes to understand what is working well and what can be improved - DBS and references are required.



**Information and Signposting volunteers** support people to get the information they need about Health and Social Care services and how to access community support - No DBS is required.



**Healthwatch Advisory Board members (HAB)** supports the Healthwatch work programme including Enter and View visits, support the team by attending strategic meetings representing Healthwatch and building relationships with key Health and Social Care, voluntary and community sector stakeholders - DBS is required.



**Administration volunteers** supports the back-office functions of Healthwatch by data entry, event planning and answering telephone calls - No DBS is required.



**Healthwatch Champion / Ambassador volunteers** is being the eyes and ears of what is happening in the community ensuring people are engaged, listened to and provided with an avenue to inform Healthwatch their views and experiences on Health and Social Care services - DBS is required.

You can find full details and of each of these roles on our website along with an application form on [www.healthwatchtelfordandwrekin.co.uk](http://www.healthwatchtelfordandwrekin.co.uk)

Alternatively you can email our volunteer co-ordinator:  
[Tracy.Cresswell@weareecs.co.uk](mailto:Tracy.Cresswell@weareecs.co.uk)

**Get in touch:**



**07732683455**



**@HealthwatchT\_W**



**Healthwatch Telford & Wrekin**

**Online Feedback Collector volunteer** collects feedback about people's experiences of Health and Social Care services that have been posted online, this contributes to the intelligence and information Healthwatch use to inform improving change - No DBS is required.



**Virtual Visitor volunteers** supports Healthwatch by building a picture of Health and Social Care services by interviewing residents, patients, family members, relatives and staff online. **THIS IS NOT THE SAME AS ENTER & VIEW AUTHORISED REPRESENTATIVE VOLUNTEER ROLE.** No DBS is required.



**Research volunteers** works with the ECS / Healthwatch team to plan and deliver research activities through a variety of methods - DBS is required.

